



Southern Brooks Community Partnership

Annual Report

"Making a Difference"



Southern Brooks Community Partnership

Stoke Lodge Primary School

Bourton Avenue

Patchway

South Gloucestershire

BS34 6DW

2009 - 2010

www.sbcommunitypartnership.org.uk



Trustees

Elaine Martin
Chair

Lucy Hamid

Andrew Thomas

Kenneth Dando
Treasurer

Stan Sims
Vice Chair

David Bell

Steven Woods
from November 2009

Francis Churchill

Southern Brooks Community Partnership is a registered charity. The organisation was originally set up in 1988 as Patchway and Bradley Stoke Community Development Project. We became a registered charity in May 2001 and the constitution was last amended in November 2009 when we reviewed the membership categories of the organisation. The changes were approved by the Charity Commission. Our Board of trustees is now made up of individual members of the organisation, who are nominated at the Annual General Meeting. People who use our services make up our affiliated membership. Our AGM is widely publicised throughout the community and an open invitation is made to people who can sign up to our values who would like to be nominated to the Board from our membership. This year we are positively targeting representation on the board from younger people and Black and Minority Ethnic groups.

New members of the Board are provided with an induction pack and training for trustees is offered through CVS South Gloucestershire as well as in-house. A training policy for trustees is being developed and the Board has undertaken a review this year based on the National Occupational Standards for trustees. Trustees receive quarterly written reports from the staff management team, issued one week prior to quarterly Board meetings, along with quarterly financial reports. The

day to day running of the organisation is the responsibility of the Director, Julie Snelling and the Leadership Team which during the financial year comprised of Mo Bell, Steve Robertson, Ann Symonds, Mark Seed and Corrina Wood. The board has set up two sub groups – an Employment sub group and an AGM planning group, which report directly back to the Board. The Board holds two away days each year at which the priorities and progress of the organisation are reviewed. The Board makes decisions on the strategic direction of the organisation and adoption of new policies and is responsible for compliance with Health & Safety legislation, charitable law and employment law. A review of major risk factors is undertaken by the Board at the spring away day each year. During the past year the Board has undertaken a review of its performance against the NOS for Governance and this will form part of the work plan for the Board for the next financial year.

Our strapline is 'Making a Difference' and our mission is "Working in partnership to empower and support people to develop safe, healthy and vibrant communities". At a review meeting in February, the Board and the leadership team worked together to clarify our priorities which are:

- Supporting families
- Working with people who are socially isolated
- Supporting children and young people, particularly through transitions
- Supporting the development of voluntary and community groups across the area.

The Leadership Team at its annual residential recognised this year the need to promote more effectively our mission and ethos statement. While each area of work is important, our added value is in working together across the organisation. Fundamentally our core values determine the way that we work. Our mission is to work in partnership, and this includes working together within the organisation. Southern Brooks seeks to ensure that as an organisation we continue to reflect, learn and develop as one team.

We have in place a strong leadership team with an emphasis on leading and working together as a team; cross management and inter-team working is becoming stronger. There is a shared willingness to embrace change and keep momentum going and an understanding of the need for increased accountability of actions throughout the organisation. We are now in our 21st year and are one of very voluntary sector organisations in South Gloucestershire to have been around this long. In the last few years we have significantly changed both in the services delivered and the organisational structure. We have a good reputation with service users, funders and other key partners. We are able to respond quickly to emerging needs at both the local and strategic level.

It's increasingly important that our Board and governance arrangements reflect the diverse range of services that we deliver, and the communities in which we work. We need to retain our identity as a community development organisation. This is what makes us special and different from the major national charities moving into South Gloucestershire.

In practice this means working with those in the community that are vulnerable, isolated, excluded and lacking in confidence, skills and experience. This organisation has been and remains committed to the principles and practices of community development rather than community work. This means building social capital, developing networks and relationships and working with each other for mutual benefit.

The values of community development drive the work. These are:

- Social justice – working towards a fairer society
- Self-determination – valuing the concerns and issues in communities, providing opportunities for discussion and working with differences
- Working and learning together – recognizing that everyone has skills and knowledge, valuing diversity and learning from mistakes as well as successes
- Sustainable communities – supporting communities to develop their skills while using resources with respect to the environment
- Participation – helping individuals get involved so that they can influence decisions that affect their lives and finding ways to include those who are normally left out.
- Reflective practice – promoting and supporting individual and group learning and changing and adapting plans

We have continued to contribute to Integrated Working and to deliver a Parent Support Adviser (PSA) programme which we secured funding for last year. The team is managed as part of our Family Support Service Project, alongside the Junior Youth Inclusion Support Project (JYISP), the family support team, Toy Library and Domestic Abuse support group. During the financial year we supported over 200 families, providing Christmas hampers to the most disadvantaged families and working with Willow Brook Shopping Centre, John Lewis and local residents to provide gifts for Christmas. Our family support continues to go from strength to strength under the able management of Corrina Wood. We were fortunate to secure three year funding from the Community Fund for our Family Support Service from the start of the next financial year. In September we were able to extend the Junior Youth Inclusion Project, with funding from the Tudor Trust. This has enabled us to offer support for young people aged 13 + and from the time the project began we have been inundated with referrals. We have been grateful this year for the continued support of Parish and Town Councils.

Our Children's Fund project working with 8 – 13 year olds at Patchway Youth Centre and Coniston Primary school continues to meet the needs of this age group, and is now managed by Mark Seed. Mark has been keen to develop the involvement of the children in the community. Thanks to generous funding from Patchway Town Council we have also continued with the detached youth work, focusing on areas where young people gather such as Scott Park and Coniston Parade. We look forward to working closely with Patchway Youth Centre over the next 12 months to ensure that we work together to meet the needs of all young people in Patchway.

We have seen many changes with youth work in Bradley Stoke this year. South Gloucestershire Youth Service and Bradley Stoke Town Council decided to jointly commission youth work in the town. During the summer we put together the tender documents and a partnership working closely with Patchway Baptist Church. We were successful in securing the contract to deliver youth work for the next three and a half years. Bradley Stoke Town Council also designated Brook Way Community Centre as designated youth space for the town. This has meant that we no longer deliver centre based work at Baileys Court or the Jubilee Centre and we look forward over the coming year to increasing the facilities available for young people at Brook Way. In December we appointed

Steve Robertson as the full time youth worker for the town. Our detached youth work team continue to work with young people across the town. Over the coming year we look forward to working closely with Bradley Stoke Community School, as they will have a new post 16 centre.

We have continued to develop our role as a training provider, providing accredited training opportunities as well as delivering training as an intermediary for South Gloucestershire Adult and Community Learning Service. We have worked closely with CVS South Gloucestershire and the Learning Curve. We continue to be an accredited training centre. We were delighted in August to secure a grant of £55,000 from the Department of Innovation, University and Skills (later became BIS). This funding aimed to re-engage people of all ages in learning, and in total we ran 24 workshops, attended by over 180 people. They started with 5 "Do Something Different" events, a series of taster sessions that gave people the chance to try something new before committing to a course. Courses ranged from Cookery, to stonemasonry. We also trained a team of Volunteer Co-ordinators who now run outreach sessions for the Volunteer centre and ran a course for "community champions".

In October we held our first ever Celebration of Community, at the Aztec Hotel and with support from the CVS. It was an opportunity for community groups to showcase their work to local Councillors and officers. Over 50 groups had stalls and 200 people attended. Feedback from everybody was positive, with a request for a more public venue next year so that more residents could attend.

We also held our 21st Birthday Party at the Aztec Hotel. This was a celebration of the work of the organisation over the past years, with many friends from the past joining us, including Pauline Hawker Bond, former assistant director of Community Services, who along with Jon Williams and Lucy Hamid was instrumental in setting up the organisation.

In September we were successful in an application for £20,000 for the Criminal Justice System Community Cashback funding to set up a Dreamscheme. This is a project that brings children and young people from the age of 8 together with volunteers in the community. It's a great intergenerational project that involves children from an early age in getting involved in volunteering. For every hour they work, they earn points which they can use for rewards. Far from wanting expensive activities like trips to Alton Towers, children can directly relate the rewards to the effort put in and we are finding that they are happy with simple things – like a barbecue, or a trip to the swimming pool. Over 40 organisations attended the initial launch event and we ran three training courses which resulted in 45 people being trained as Dreamscheme facilitators across South Gloucestershire.

We have welcomed the continued support of Patchway and Bradley Stoke Town Councils and Stoke Gifford Parish Council for our community development work. We've worked closely with South Gloucestershire Council Priority Neighbourhoods team to implement the action plans developed following public consultation through Planning for Real in Filton and Patchway.

The annual International Women's Day celebrations were again a great success, recognising the invaluable contribution women make to society. The team are becoming increasingly involved in events that bring together people across the community, always looking for opportunities to include people from the wide range of diverse ethnic backgrounds now present in our communities.

During the year we've have been pleased to work with Patchway Town Council and Coniston Community Association to plan the new Coniston Community Centre, with funding of £400k from the Big Lottery. We plan to co-locate our teams within this building in the coming year.

Members of the management team have represented the voluntary sector through election as Care Forum reps to several partnerships, including Extended Schools, Play Strategy and the 11 – 19 Age Related group. We also sit on the Crime and Disorder Partnership, representing local Safer and Stronger Community Groups. We've been commissioned this year by the CVS to run network events and set up a database to ensure that local community groups are informed about issues that affect them. We have contributed to the development of the Voluntary Sector Forum and Voluntary Sector Infrastructure group as part of the CVS plans to put in place an effective communication system for the sector.

We've enjoyed a growing relationship with local businesses this year. Rolls-Royce regularly support us in producing publicity; the Aztec Hotel provide free venues for many



of our activities and generous sponsorship for events; Willow Brook Shopping Centre support our events and the Christmas Appeal; John Lewis have provided significant amounts of equipment for us and the groups we support, as well as start up costs for the Dreamscheme and Bradley Stoke Matters continue to helping us with promoting events.

We've continued to put in place quality measures, working towards achieving PQASSO – a practical quality assurance standard for small organisations. We will be seeking external accreditation this year, if we have the financial resources to undertake it.

Our core staff team moved into Stoke Lodge Primary School at the start of this financial year and we are grateful to the head and staff team for accommodating us. The Family Support Team continue to be located at Patchway Community Centre, and we look forward in the coming year to moving to our new joint office at Coniston.

The recession has meant a reduction in the amounts of funding available for delivery of services, and funders have increasingly shown reluctance to contribute to core costs. As an organisation we have in place an effective infrastructure, with an office manager, personnel officer and admin worker. This is essential to meet our legal requirements as employers of a significant amount of staff and we use principles of full cost

recovery to ensure that costs are allocated fairly across the organisation. As with most other organisations we will be looking to streamline services. It will be important to raise the profile of the organisation and the difference that we are able to make within our communities. Southern Brooks is already delivering the "Big Society". We are already working in our communities providing information and opportunities for people to come together, solve the problems they face and build the community they want. The work that we undertake with families is helping to make our communities bigger and stronger than ever before. We have worked with the principles of social justice for over 21 years, believing that only when people and communities are given more power and take more responsibility can they achieve fairness and opportunity for all. Investing in organisations such as ours is crucial. Providing a support framework for enabling the Big Society will take more than volunteers; they need professional advice, support and training.

Julie Snelling - Director



Chair's report

It is with great pleasure that again I get to write about another successful year for Southern Brooks Community Partnership. The trustees, management and staff teams continue to hold away days, where we look at ways on how we can take the Partnership forward, improving the way we do things and being more accredited. The year has had it's high's and low's but through it all Julie and her team have remained calm and focused; a big thanks to you all. The most enjoyable part of being chair is turning up at events such as International Women's Day Fashion Show, meeting and talking to different groups and finding out exactly what is Community Development. The downside is not being able to attend as much as I would have liked too and the worry on where funding is coming from as the recession goes on.

I wish everyone another successful year as we head in to our next year as a Partnership.

Elaine Martin - Chair



Treasurer's Report

This year we have continued to thrive with contracts secured over the past few years. Our organisation has in place good financial management structures and we are looking forward to putting SAGE into place from the beginning of the next financial year. An ongoing issue is how we cover our core costs, which have increased significantly as the organisation has grown. The team are looking at social enterprises, and how we can generate income by diversifying some of our services. With the current economic climate, it is going to be essential to become more independent and to look for new and innovative ways of bringing in funding. Being treasurer for this organisation is made easier by the concise financial reports produced by the Office Manager. The leadership team take responsibility for their own departmental budgets and I'd like to take this opportunity to thank them on behalf of my fellow trustees for their hard work and dedication.

Kenneth Dando - Treasurer



Community Development - Overview

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The Community Development Team has had another successful year working with local people in Patchway, Bradley Stoke, Filton and Stoke Gifford helping them create and develop opportunities or to help them solve local issues.

In addition to the presence of a Community Development Workers in each of the above communities we have also:

- Produced a monthly e-bulletin (keeping individuals, groups and agencies informed about what's happening in around the community)
- Run Community Network Meetings (a forum where groups and residents could learn about topics affecting the community sector and a fantastic opportunity to meet people)
- Attended South Gloucestershire's Voluntary Voices forum to represent our region reacting and responding to current issues and policies
- Carried out surveys that ask local residents and groups what they believe the current needs are and priorities for the future

Southern Brooks also ran a Level 3 NVQ Certificate in Community Development this year as part of the annual training plan and the Community Development Workers were given an opportunity to gain this qualification to strengthen their level of expertise.

One of our major achievements this year has been to set up and roll out Dreamschemes in Patchway and Bradley Stoke. We secured substantial funding from the Criminal Justice System that enabled 2 temporary part time roles to be created to set up and launch the Dreamschemes.

The first Dreamscheme happened in the February and Easter school holidays and willing groups of children and volunteers began their work in the community. The children were instrumental in deciding the type of community work they felt was important to them. The children earned points for each hour's work they did and then they decided how they would like to redeem their points as their reward by way of an activity.

The initial Dreamschemes have proved successful with children providing them with an early insight into volunteering in their community whilst having fun and helping others. The Dreamschemes would not be possible though without the additional help we've received from the many agencies, schools and volunteers who have given up their time to support this initiative. There are many more activities planned for the rest of the year.

The following pages highlight some of the work that the Community Development Team has been involved in and their achievements with local people.



FILTON - Successes

Katie Donovan

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- Local residents and organisations attended a **"Visioning Day"** to review the Church View, Cotswold View, Hill View and Stoke View 2009 action plan. 99% of their objectives had been met and Merlin Housing Society agreed to take the lead on the 2010 action plan and it's continued development. It was great to see such a good turn out and positive results. We're looking forward to supporting them throughout 2010!
- As part of the successful 'Do Something Different' taster days a 4 week **Healthy Eating Course** was held at the Church view flats for Filton residents. This course had fantastic attendance and was not only educational but fun. The skills and knowledge gained are being used and a healthy eating exhibition wall is now on display in the communal area of the flats.
- Funding for **new computer** equipment was secured by the Church View residents group so residents could use the internet and other software and with the support of Merlin they will run IT lessons on site.
- Following a pilot **Silver Surfers** day held for older people at the St Andrews

Youth Club 'surf shack' computer suite. The group have been successful in arranging further funding and the group is now running successful surgery style training for older residents to familiarise themselves with using the internet.

- A pilot **newsletter** was produced in March for the Filton area. Feedback and interest has been positive and we hope to develop this further with the support of local residents and businesses.
- Great links have been made with **St Peters Church**; about a year ago Elspeth the church Clergy had a vision to start a coffee and cake morning/afternoon in the beautiful surroundings of the church's back hall. Originally envisaged as a space for local employees from Rolls-Royce and Air Bus to come and eat their lunch, have a hot drink and a piece of cake in return for a small donation, the volunteer run community café has filled a gap particularly in the Conygre area where locals can rest after shopping for groceries or meet a friend for a catch up. A funding bid was successful to replace crockery and buy furniture so they can expand onto the church ground during summer.



Plans for the coming year

- Newsletter** - To create a local newsletter/ magazine for residents that will act as a point of reference and vehicle for information in regards to the local area and facilities.
- Somali Association** – To continue to work alongside the Somali residents of Filton with a view to starting a Somali association and continue to encourage

integration in the wider Filton community.

- Family Fun Day** – Support the organisation of a family fun day in the Conygre Ward.
- 'Meet a Parent'** - Formalise this groups structure and secure funding to sustain its invaluable activity for local parents.
- Filton Festival** - Take an active role in the Filton Festival.



BRADLEY STOKE - Successes

Winsome Barrett-Muir

- A 6 week **ESOL family learning course (English as a second/other language)** in Partnership with Community Learning Services (CLS) was organised in response to a few mothers who wanted to volunteer with their toddler groups but felt their poor language abilities were holding them back. 14 learners completed the course and several of them have progressed to do other courses run by Southern Brooks. This new found confidence also inspired one mum to volunteer as a parent helper at a primary school!
- The annual **International Women's Day** was held in March this again was very well attended. The award for Outstanding Woman was well received with credit and nominations being received to recognise local businesses who demonstrate a community focus. There was a poetry and photographic competition and these entries went on to be displayed in libraries across South Gloucestershire. Over 200 people attended the event and over 50 were involved in its delivery. The feedback showed that residents considered the event to be useful in building up civic pride in the town.
- Several community groups that we support took stalls at this year's **Bradley Stoke Festival**. Our involvement consisted of supporting the publicity of the event to groups and residents and at the Festival we promoted healthy eating by provided fresh fruit salad.
- **Local churches** got together to discuss how they could become more focussed in their community involvement. As a result they took a lead on the Bradley Stoke Sunday festival and expanded the activities. They are now planning for next year to organise an adult 6 – a – side football tournament.
- We are fortunate to have strong community presence at the local **Safer and Stronger** meetings which are always well attended (between 30 – 50 people) due to the fact that issues raised are resolved and fed back at the subsequent meetings.
- **Bradley Stoke Community Radio Association (BSCRA)** have formed a new committee group who have successfully produced both a radio and an online broadcast of the Bradley Stoke festival.
- **Bradley Stoke Bowls Club** have successfully gained funding to purchase much needed equipment.
- **The Twinning Association** has improved publicity and resolved governance issues.
- Lots of support was provided to 6 local **Toddler Groups** and another one is being set up.
- A **Dreamscheme** for Bradley Stoke has been set up that includes the support of one of the local primary schools, a small community group and a local church. These groups and volunteers want to build on the previous successes and would like to see a self-sustaining group.



Plans for the coming year

- To work with our partners to organise and deliver the **2011 International Women's Day** celebration event.
- To support **new and emerging groups** to become constituted and to continue to support groups to be self – sustaining, and encourage networking opportunities.
- To promote the **Safer and Stronger** area meetings to a wider group of residents/groups.
- To work with local residents to develop **allotment/ community gardens** with local partners.
- To work with the **Dreamscheme** steering committee and others to build a self-sustaining group who are able to lead.
- To produce a **toolkit** for toddler groups.

STOKE GIFFORD - Successes

Kate O'Brien

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- After an extensive community consultation with an equal representation of children, young people and adults, the **Trust Ground Improvement Group** were successful in gaining £48,544 Lottery Funding to build a play space inclusive to 0-90yr olds.
- **Friends of Forty Acres** are now working with local young people carrying out practical activities on a regular basis and planning a major park improvement project.
- **Friends of Meade Park** secured the perimeter jogging path they requested.
- A **programme of activities** was developed with a local Senior group, who readdressed their governance.
- Increased the representation of young people at **Safer and Stronger** meetings and increased awareness of community activities.
- Worked with local young people to ensure involvement in building a **BMX bike track**.
- Following extensive consultation with local children and young people the **National Playbuilder project** for Little Stoke Park was prioritised to be the first project to start in South Gloucestershire.
- **Multiagency family picnic** was held to consult people about a local park and involve all children and young people services in provision of activities and play in the park.
- Work with local people enabled a successful **Easter Egg Hunt and Easter bonnet competition**.
- Partnership work with local groups led to an **Environment Day** hosting recycling, wildlife, horticultural activities including a multigenerational wildlife photography competition and enabled young people to try their hand at green woodworking.
- A total of **620 volunteer hours** were created as a result of this work.



Plans for the coming year

- Develop a **Dreamscheme** in Stoke Gifford Parish.
- Work with the **Trust Ground Improvement Group** to build and ensure sustainability of the play space.
- Support the **Friends of Forty Acres** with their practical projects and activities.
- **Support community groups** to strengthen, gain skills, engage with community events, design projects and gain funding.
- Support **volunteering**.
- Officially launch the **Jurassic Park** natural play feature incorporating countryside features which is used extensively by families, children and young people.

PATCHWAY - Successes

Karen Cheal

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- Supported **Patchway Festival** and promoted our services at the Community Fair.
- **Spring Into Life** over 50's event was organised jointly with ourselves, Age Concern and South Gloucestershire Council and Patchway hosted the opening of this 2 week festival. The event was supported by 24 agencies and provided a great opportunity to do some great networking and gain a better understanding of how they can work together with residents to give support. The event also included an Award Ceremony to recognise the work that local volunteers give to their community and local businesses were very generous in providing prizes.
- A local **Allotment Association** were successful in gaining £17,000.00 to improve facilities.
- A new **Dreamscheme** launched in Patchway and we ran a number of enjoyable days engaging with over 40 young people. This involved litter picking, conservation work and planting.
- **Friends of Gorse Covert** worked with the conservation group and young people from children fund on work days to improve the local area.
- Helped a local **senior group** with funding.
- Supported local **toddler group** with publicity for their events.
- Produced the local **Coniston newsletter** which runs twice yearly to inform local people about what is going on in the area



Plans for the coming year

- To work with Dreamscheme steering group.
- To gain funding to run another over 50's event.
- To gain more volunteers within the Patchway area.
- To support local community groups in areas of need e.g. funding, training.
- To support the annual Patchway Festival and gain more funding and volunteers.
- To support Coniston Community Centre with funding and publicity.



Family Support

Team: Corrina Wood, Zasha Webb, Laura Pilling, Margaret Morgan, Wendy Braithwaite, Kayleigh Braithwaite

It has been another eventful and exiting year for the Family Support Team. Concerns around funding the continuation of the project were allayed in January 2010 when we were successful in our bid for Big Lottery funding. Sadly, we were no longer able to provide a crèche facility for our Domestic Abuse Group due to funding. However we have been supporting the Bradley Stoke Freedom Programme since September 2009. The Freedom Programme is a support group run by Survive for any women who have experience of living with Domestic Violence/Abuse, the group provides information and an opportunity to meet others who have been through similar experiences and to overcome and make sense of their own experiences. We have run three 12week rolling programmes with an average of 25 women coming on a regular basis. "Felt today and every session since beginning of programme very good and informative" "Nice listening to other women talking about things that I'm not alone" Feedback from group members.

Successes for the year

- Securing funding from Big Lottery to enable the service to continue for a further three years.
- Supporting around 75 families throughout the area, ensuring they have access to services, groups and information they need.
- Supporting with issues such as isolation, housing, parenting, disability and mental health.
- Monthly coffee morning for service users.
- Continuing provision of a counselling service.
- Continuing provision of a domestic abuse support group for women.
- Close working relationship with other agencies including Children and Young People Services, Health, Housing and other voluntary agencies.
- Ongoing representation on the children Centre Advisory Board for Patchway.
- Representation on the Multi-Agency Team Panel and involvement in the steering group for the re-launch of CAF.
- Delivery of three parenting courses in the community.
- Ongoing production of ParentRight Newsletter.
- A Christmas Hamper Appeal that enabled us to provide over 30 hampers to local families with extra food and gifts, supported by two local churches to enable us to reach more families.
- Social Work Student on placement with the team from Bristol University.

"I learnt that listening to my child and trying to be on his level, and making the boundaries simple for my child to understand and helped me. My child seems to have a bit more respect for me." Parent, Bradley Stoke

"I feel the support has helped change my mental health in positive ways as all plans have been catered around my needs at the time. Highly recommended services, very helpful. Thank you." Parent

"I would like to thank you for giving me the chance to work with such an amazing team that does such a fantastic job of making a difference to the lives of others, it has been privilege." LP, Former Family Support Worker

Plans for the future

- To continue to provide flexible support for families based on their individual needs.
- To be forward thinking in the development of the service, ensuring we maintain our flexibility and uniqueness.
- To further develop the counselling service to meet the mental health needs of the community.

Parents Support Adviser Project

Team: Corrina Wood, Yvonne Robson, Kim Morton, Millie Hamblin, Jo Blamo, Giles Spear, Kirstie Ford

It has been an interesting year for the PSA's. The staff have enjoyed building strong relationships with the schools and being part of the Extended Schools Provision. Giles joined us offering a new skill set and dynamic to the team.

Successes

- Developing close working relationships with school staff throughout the area.
- High referral rate receiving 75 new referrals during the period.
- Supporting over 100 families during the year.

- Working with parents and schools on issues such as school attendance, behaviour and children's health and well being.
- Continuing attendance at regional PSA sharing days.
- Staff training agenda.
- Close working relationships with other agencies, including Children & Young People Services, Health, Educational Welfare and other voluntary agencies.
- Working jointly with Family Support to produce newsletters for parents and agencies.
- Pilot of Art Group for teenage girls aimed at supporting their emotional needs.
- Close working relationship with Senior Pip Team.
- Pyramid Parenting course run in partnership with school.

Feedback

“Millie has offered me a life line when things get tough, to know that I can phone her for support, advice and encouragement has been a great help to me. I have put in place the strategies we have talked about and now beginning to see the results. I am feeling much more confident as a parent. Thank you for your help and support.”

Parent, Bradley Stoke

“Kim's always given me great advice and is always nice, friendly and very helpful.”

“Thank you for your update it is much appreciated as is the work you are doing with all of the families referred – a positive first year I would say.”

Sandra Lakeman, Headteacher Callicroft Primary School

Plans for the future

- To continue to develop a high quality service.
- To secure future funding.

The PIP Project

Team: Ann Symonds, Gordon Rotherham, Sarah Naughton, Ternaya Cummings, Gloria Gordon

This year has been a successful and challenging one for the PIP project with the positive integration of the PIP 13+ in September 2009 for young people 13-19 years with funding secured from the Tudor Trust. The smooth transition to provide a service to support young people 13+ years was enabled by the existing PIP Junior framework and structure. The PIP project has remained committed to integrated working and has successfully maintained and developed strong partnerships with other agencies. With robust monitoring and evaluations in place we are able to demonstrate the impact of early intervention. We provide a flexible and innovative provision that is of a high quality and relevant to the needs of the children and young people that are part of the project.

PIP recognises that to strengthen and influence positive outcomes a holistic approach for some families is required. We seek to provide a 'Team around the Family' with the child or young person remaining at the centre of the work that we do. Family Services is able to provide Family Support or a Parent Support Advisor to maximise good quality communication with families and

Successes

PIP Junior

- 2008/9 - 61% of the families involved in the project received Family or PSA support.
- 54 children and young people involved in PIP Junior Project since inception.
- Cross team event with Children's Fund and Patchway PCSO on bike safety.
- Allotment fun days to promote inter-generational work with a community focus to promote community cohesion.
- Motivational and challenging holiday activities provided for children and young people to promote self-confidence and raise self-esteem.
- Successful positive points system in place to reward good behaviour on group holiday activities.
- Established small group workshops including puppet making, cooking and communication skills.



Feedback from a child

'It made me feel good about myself – PIP helps me not to fight or get so angry'

Feedback from family

'The chance for 1-2-1 means that he was listened to ...Thank you for helping and it worked'

PIP 13+

- September 2009 Tudor Trust Funding awarded.
- Recruitment of 13+ intervention support worker.
- Exceeded project aim to work with a minimum of 10 young people by working with 20 young people from September 2009 to April 2010.
- Achieved by establishing cross team working with Youth Work team to expand capacity on the 13+ project.
- Joint agency working with the Youth Offending team to refer for mentors.
- Flexible and innovative approach to provide support for individuals focusing on their needs.
- Mentors identified for young people with English as a second language and additional needs to provide targeted specialised support.
- Art Group piloted and established as providing an opportunity for young people to creatively express themselves and discuss their thoughts and feelings in a non-challenging environment.
- Three young people invited to attend an International Youth Camp in Germany.
- Able to provide work experience and volunteering opportunities for PIP 13+ young people.

Feedback from a school

'The best agency that we have worked with in terms of communication and information sharing

The work carried out with the YP was of a 'extremely high standard'



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Feedback from CAMHS

'Thank you for a very positive piece of work with YP and his family '



Vision for the future

Our vision is to continue to act as an advocate for young people and seek to challenge and raise their aspirations by building on the strong success of PIP as a top performer.

Our aim is for early intervention to evolve into therapeutic interventions for the child, young person and their family, 1-2-1 intensive work to support changes in behaviour and group work and mentoring to sustain the changes that have

been made. Family Services at Southern Brooks will continue to provide a strong continuum of support to families and the young people to strengthen and influence positive outcomes.

Patchway Detached Youth Work

Team: Mark Seed, Hannah Panes, Nathan Godsell, Ternaya Cummings

Patchway Detached youth provision aims to:

- Engage with young people in Patchway who are not taking part in positive activities.
- Enable young people to take part in projects which are led by their needs and aspirations.
- Provide young people with appropriate information and advice.
- Encourage their participation in local projects, youth centre and fora.

In 2009-10 the Patchway detached team have achieved these aims by working two nights a week and supporting over 130 young people aged 11 to 18. On Mondays the On The Ball health and fitness project has gone from strength to strength. Up to 30 young people a session have enjoyed football and fitness training in Scott Park. Many of these young people have also benefitted from support on a range of personal and social needs, including healthy behaviour, relationships and sexual health. They have also learned about nutrition and healthy lifestyles. Young people have said they feel healthier and are not so overweight.

In the summer holidays the team supported groups of young people aged 11 to 13 to enjoy the 'Free Space' activities, including ice skating in Bristol, Canoeing & Climbing at Castle Quarry and Bowling at Cribbs Causeway.

In February we started a new session on Friday evenings. This has focused on sexual health consultation and support, consultation on recreational facilities for local parks and participation in the funding and planning process for renovation of the skate park. As a result of our youth work in Coniston Parade area, anti social and racist behaviour at the Parade decreased among the young people we worked with.

For 2010-11 are priorities are to:

- Increase provision for girls.
- Develop project work, including a new street dance and basket ball projects.
- Build sporting links with Patchway Common and Bradley Stoke youth groups.
- Organise joint activity with youth groups in the Stokes through the Free Space programme.
- Enable further participation in local community development, including the skate park and Coniston graffiti art project as part of Dreamscheme.
- Develop partnership with Patchway Youth Centre, especially on sexual health provision and Patchway Youth forum.



Children's Fund Youth Provision

Team: Mark Seed, Hannah Panes, Waliur Rahman, Lisa Roberts, Donna Forbes Hamilton

The Children's Fund Youth Provision aims to build social skills, self esteem and community awareness in children and young people from Patchway, while ensuring they have the opportunities to:

- Enjoy and achieve.
- Be healthy.
- Stay Safe.
- Make a positive contribution.
- Achieve economic well-being.

In 2009-10 the Children's Fund team has reached these aims by continuing to run an after school club at Coniston Primary School, plus two Saturday clubs at Patchway Youth Centre: Your Space, for children aged 9 to 11, and Speak Out, for young people aged 11 to 13.

This year we have increased our reach by over 50%, increasing the number of local children we've worked with to 160 since the project started in 2008. We have really made a difference to these children and young people's lives through a range of enjoyable and challenging activities, including:

We have also supported young people to get involved and have their say about issues of concern to them, such as the environment, local park facilities and hate crime. A major project about racism this year was called 'Patchway Crew Respect You' by the young participants. They produced their own song and professionally (Different But The Same) which they then performed at Patchway Festival. Some of the participants also spoke about their concerns and experiences at Patchway Town Council.

For 2010-11 are priorities are to:

- Maintain participation in local community action.
- Raise global awareness through intercultural projects.
- Develop our transition programme, including a summer camp at Patchway's twin community in France.
- Focus recording and monitoring of individual young people.
- Produce new promotional material (banner, DVD etc).
- Invest in staff training, especially Level 3 Diploma in Youth Work.

Mark Seed – Children's Services Manager



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Bradley Stoke Youth Work

This was a year of great change for youth work in Bradley Stoke. Rachel Sharvel Jones took over as the youth work manager for 6 months. Rachel is an experienced and nationally qualified youth worker who has worked part-time for Southern Brooks for a number of years. Rachel managed our youth work through a difficult time when we were not sure whether our funding would continue. Bradley Stoke Town Council and South Gloucestershire Youth Service established a new commissioning framework. We submitted a successful tender and are now funded until March 2013 to deliver youth work in Bradley Stoke, and in partnership with Patchway Baptist Church. At the same time Bradley Stoke Town Council made available Brook Way Community Centre as "dedicated youth space". So in October 2009 we moved all youth work from the Jubilee Centre and Baileys Court up to Brook Way. Unfortunately for us Rachel left at that time, to travel. Mark Seed stood in as part-time youth work manager and was supported by the youth work team. In December we successfully recruited Steve Robertson to the post. Steve has

many years experience of working with young people in a variety of settings. Steve has put in place a new structure for the youth work team and has successfully recruited youth volunteers. Numbers attending the centre are increasing and we are delivering a wide curriculum. We meet regularly with the town council and South Gloucestershire Youth Service to ensure that we meet our targets.

Crucial this year has been developing the participation of young people in decision making. Young people have been actively involved in:

- Presenting the youth work tender.
- Recruiting the new full time worker.
- Planning the existing programme.
- Successful applications to the Big Stash.
- Setting up a new youth committee.
- Coming up with 'guidelines for OK behaviour in our club'.
- Publicising the club, for example poster and banner design.



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Successes

- Secured the youth work tender.
- Recruited a new youth work manager.
- Achieved all South Gloucestershire targets.
- Managed the transfer of youth work to Brook Way.
- Continued to run the football project at Patchway Common.
- Ran a successful Free Space programme.
- Set up Future Flicks film club which reviewed films for young people by young people.
- Supported our young people in applying to big stash grant awards £4000 for new equipment to the centre of Brook way done by the seniors. £1550 raised by the juniors for weekend activities.
- Worked closely with Bradley Stoke Community School's pastoral care team to provide one to one and small group provision in the school for young people identified as at risk. This work focused on drugs and alcohol work and was very popular with the school and the young people.
- Secured funding for a babysitting course. The young people attended a panel and made a film on why they needed this provision.
- Set up a strong junior youth club for young people aged 10 to 13 with numbers restricted to 45 at each session due to staffing levels.
- Supported 5 students to achieve a professional youth work qualification.
- Ran multi-cultural workshops with young people taking part in themed sessions around cultural awareness, leading up to an event to be held at Easter. The aim of the event will be to promote Brook Way to young people from all cultures.
- Football team: Since the move to the new centre at Brook Way we have started up a senior Football team (13 -19yrs old). We participated in our first tournament in March and are looking to arrange regular fixtures

with other youth centres.

- Worked on the streets and in parks with young people running issue based sessions on such as violence, drugs, underage drinking.
- Ran a successful skate park event as part of Bradley Stoke festival.

Plans for the coming year

- Closer working with Bradley Stoke Community School to support young people at risk of exclusion.
- Continue to develop the successful junior youth club, and help club members make the transition to the senior nights.
- Build attendance at senior nights to at least 40 Young people a night.
- Develop the use of Youth Achievement Awards.
- Further develop the centre to make sure its "young people's space".
- Develop a new youth forum.
- Increase partnership work with Patchway Baptist Church.
- Set up regular network meetings of agencies working with young people within the town.
- Develop the Dreamscheme – a project that brings older people and young people together to volunteer on community projects.
- Support at least 3 volunteers within the centre.
- Continue to meet tender targets.



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Training 2009 -2010

Training has become increasingly important for our organisation and something we want to invest in for the future. We have been delivering training in partnership with South Gloucestershire Community Learning Service, and in July this year applied to the Early Bird round for funding from the Department of Innovation, University and Skills. This funding provided a full time training co-ordinator and admin support which has helped us put better systems in place for the future.

The project ran from August 2009 and aimed to bring groups of people together to learn new skills and to share their own skills and experience and to create a team of Community Champions and trained Volunteer Co-ordinators. We aimed to create a unique learning community, with new groups that are sustainable beyond their term of this funding. We wanted to use the wealth of assets within our community – local businesses and schools and develop new and exciting partnerships that will lead to better cross agency working. The project aimed to break down barriers between people – cultural, physical, geographical and generational and contribute to the development of healthy and strong communities. We were particularly interested in providing opportunities for people to “make their experience count” and to help develop the capacity of the voluntary and community sector by having a team of Volunteer Co-ordinators and Community Champions. We aimed our project at people who may not normally be engaged in learning for a range of reasons including social isolation, mental health issues, and people recently unemployed or wanting to return to work. Community Champions will actively recruit and support more difficult to engage learners.

This project provided the resource to set up this core group and infrastructure and to bring together a strong and sustainable long term partnership. The Community Champions have improved knowledge about the key people and organisations in the community who can provide learning opportunities, know how to access them and have created a web resource that can be maintained and updated.

We had a range of participants for the courses including people who were unemployed, retired, students, people in full time employment, people with disabilities including mental health, deafness, agoraphobia and depression and members of different ethnic groups.

We set up a steering group and invited a range of people who helped throughout the project. They ranged from Filton and the Stokes Volunteer Co-ordinator for, Community Learning Services, Aztec Hotel, Rolls-Royce, Independent Living, Bradley Stoke Community School, Stoke Lodge and Charbourough Road Primary Schools – all providing venues and help promote the learning opportunities through their schools.

We ran 24 courses with over 180 people taking part. Courses included Line Dancing, Simply Drawing, Photography, Jewellery making, Beauty Therapy, Get Closer to Owls, Yoga, Holiday Languages, Beauty Therapy, Healthy Eating, Stone Carving for Beginners, Graphic Design, Cooking for Christmas, Photo's for Christmas and Poetry.

We've continued to provide a full range of our usual training workshops from parenting courses to Dealing with Difficult Behaviour, supported by South Gloucestershire Community Learning Service. Also with the support of the Learning Curve we have delivered two accredited training courses, in Youth Work and in Community Development Work. We are looking forward to developing our role as a training provider in the coming 12 months.



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Financial Statement - Southern Brooks Community Partnership

Abbreviated Accounts for the Year Ended 31st March 2010

Abbreviated Income & Expenditure Account For year ended 31 March 2010

	2010		2009	
	£	£	£	£
Income				
Grants		106,211		81,984
Project Management Fees and Expenses Recovered		-		4,332
Investment Income		12		1,064
		106,223		87,380
Expenses				
Direct Charitable Expenses	93,639		45,785	
Administration & Other Costs	21,123		15,439	
		(114,762)		(61,224)
Operating (deficit)/Surplus		(8,539)		26,156
Less Transfers to Earmarked Reserves		6,000		(6,000)
Net Surplus for the year		(2,539)		20,156
Balance brought forward		10,768		(9,388)
Balance of Unrestricted Funds at 31 March 2010		<u>8,229</u>		<u>10,768</u>

Balance Sheet At 31 March 2009

	2010		2009	
	£	£	£	£
Fixed assets		19,851		18,062
Current assets				
Debtors	58,330		10,577	
Cash at bank	85,386		126,807	
	143,716		137,384	
Current liabilities				
Creditors & accruals	(25,681)		(26,363)	
Net current assets		118,035		111,021
Total assets less current liabilities		<u>141,787</u>		<u>130,872</u>
Funded by:				
Unrestricted Funds		8,229		10,768
Unrestricted Funds - Earmarked Reserves		7,750		13,750
Managed projects funds		15,979		24,518
Balance b/fwd	106,354		148,425	
Project income received	737,458		462,592	
	843,812		631,592	
Less:				
project expenditure (718,004)			(504,663)	
Balances held for Designated Projects		125,808		106,354
Total Balance at 31 March 2010		<u>141,787</u>		<u>130,872</u>



Full Accounts available for
inspection upon request

Community
Development
01454 868570

PIP
01454 867076

Parenting
Support
01454 867076

Toy Library
01454 867076



Childrens Fund
01454 868570

Family Support
01454 867076

Domestic Violence
01454 867076

Youth Work
01454 868570

With Thanks to:

CRIMINAL JUSTICE SYSTEM



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**JUSTICE SEEN
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Rolls-Royce



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