



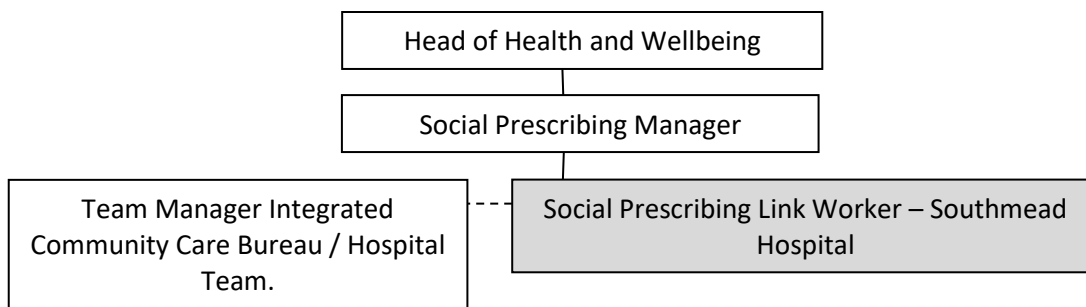
Job title	Social Prescribing Link Worker – Southmead Hospital	Department	Health and Wellbeing
Position reports	Social Prescribing Manager	Position is responsible for	Not applicable

Location:

Southmead Hospital, Patchway and Kingswood with some home working

Main purpose of job: support patients who are leaving hospital and assist them in settling back into daily life and their community. Link Workers work alongside hospital teams so that individuals are discharged safely and find the ongoing support they need. An important part of the role is giving people time to talk about what matters to them and supporting them to unpick complex issues affecting their wellbeing. Link Workers enable people to have more control over their lives, maintain independence, and connect with their community. The work is based alongside the Southmead Hospital South Gloucestershire Social Care team with requirement for home and community visits.

Position in Organisational Structure



Length of contract: Fixed term to August 2024

Salary: £25,580
37 hours per week

Main duties

- Use motivational interviewing and other techniques to establish the needs of the individual.
- Provide personalised information and advice based on patient needs.
- Support individuals to address barriers to services or maintaining independence.
- Empower individuals to maximise the control they have over their lives.
- Co-produce action plans and facilitate follow-through.

- Accompany individuals to community groups, activities, and statutory services. Follow up to ensure they are happy, able to engage, included and receiving good support.
- Effectively manage and prioritise a caseload of individuals offering 4-6 sessions to each.
- Deliver performance targets and project objectives.
- Work flexibly to meet the needs of the patient. This may involve hours outside of 9am to 5pm.
- Develop and maintain good relations with hospital teams, Southern Brooks teams, and external practitioners.
- Identify and communicate gaps in provision to line manager.
- Positively promote the service to hospital staff.
- Work closely and establish effective working relationships with other agencies to facilitate a 'joined up' approach to client action plans.
- Work as part of a team at Southern Brooks, attend regular team meetings and appropriate training courses.
- Work as part of the South Gloucestershire hospital In-reach team attend Multi-Disciplinary Team meetings to support patient discharge.
- Work alongside the existing Social Prescribing team in Southern Brooks.
- Actively seek connections and build relationships between people and groups outside of Southern Brooks
- Assist with community resource mapping exercises.
- Maintain case files and databases and provide monitoring information as and when required.
- Maintain records in line with all operational procedures and data protection legislation.
- Maintain accurate records and produce written reports of work.
- Produce case studies to evidence the impact of the service on users.

Last updated: August 2023

Date of next review: August 2024