

Person Specification - Hospital Link Worker

	Essential unless stated	Evidenced at application	Evidenced at interview
Education and qualifications	Educated to GCSE Grade C or above (or equivalent) in English and Maths.	X	
Knowledge and Experience	At least 2 years' experience supporting people with health and social needs, or in community-based roles that use a person-centred approach.	X	X
	Experience of client-focused techniques, including brief interventions, motivational interviewing and active listening	X	X
	Ability to work using a strengths-based, trauma-informed, and person-centred approach	X	X
	Good understanding of risk assessment	X	X
	Experience of managing varying demands and multiple needs, and coordinating access to appropriate support services	X	X
	Ability to work within a target-driven and time-limited environment, dealing with issues pragmatically	X	X
	Understanding of wider determinants of health and wellbeing, and barriers to services – Social Prescribing (desirable)		X
	Experience of working in a hospital or similar setting (desirable)	X	
	Understanding and using Safeguarding for adults and children, including recording and reporting in line with organisational policy and procedures.	X	X

Job related Skills	Ability to build effective partnerships and work in collaboration with colleagues, stakeholders, and partner organisations	X	X
	Ability to organise and manage your own workload, able to work independently and identify priorities.	X	X
	Good IT skills, including MS Office, databases or case management systems, and an understanding of general data protection regulations (GDPR)	X	X
	Excellent communication, and problem-solving skills	X	X
	Creative, flexible, and solution-focused approach		X
Personal Skills & Values	Passionate and empathetic approach to supporting clients to promote independence and wellbeing.	X	X
	Commitment to equality, diversity and inclusion.	X	X
Working conditions	DBS check required.		
	A driving licence or access to your own transport and willingness to travel across South Gloucestershire.		